

Services we Offer:

- Community Contact
- Escorted Contact
- Indirect Contact / Letter Review
- Handover Service
- Home Contact
- Supervised Contact
- Supported Contact
- Virtual Contact



Supervised vs Supported Contact

Supported Contact refers to a lower level of supervision where staff are present to provide a safe environment to interact with their contact adult(s), but are not closely monitoring.

On the other hand, Supervised Contact involves close observation and monitoring of the contact between the child and their contact adult(s) by trained staff, who can provide a Supervised Contact Report based on their observations.



Price List

Referral Fee (non refundable).

£100.00 (per referral)

Supervised Contact

£70.00 (per hour)

Supervised Contact Report

£25.00 (per report, per session)

Supported Contact

£60.00 (per hour)

Indirect Contact

£5.00 (per letter -excluding postage fees)

£15.00 (per letter review)

Handover Service

£45.00 (per handover)

Frequently Asked Questions

How is Attendance Arranged?

Clients must complete a referral form and return this to the centre via email or post.

Clients can make a self-referral or be referred to the centre by either a Cafcass Officer, Solicitors, the Courts, Social Worker or an agency.

How Often Can Contact Occur?

This will depend on the requested time of the referrer and the availability of the centre to provide such contact.

Contact arrangements will be made with the client at their contact pre-visit meeting.

What if I Can't Make my Contact?

Clients need to notify the Co-ordinator of the centre as soon as possible if they are unable to make contact, so that the other person can be notified and alternative arrangements made.

Do Parties Have to Meet?

No.

Just tell us on the referral form and we can ensure a plan is put in place.

What is a Contact Centre?

A children's contact centre is a neutral meeting place where children of separated families can enjoy contact with their parent/s and/or connected other.

The centre provides a safe and comfortable environment where children and their contact adult can meet, talk, play or read together.



Who is a Connected Other?

The term connected other refers to grandparents, aunts, uncles, cousins and those that have share a close relationship with the child(ren) having contact.



Contact Us



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