

What is a Contact Centre?



A children's contact centre provides a safe place for you to spend time with your contact adult.

What is a Contact Adult?

A contact adult refers to the people you care about and includes:

- Your mum or dad
- Your grandparents.
- Your Aunt or Uncle
- Your Cousins



Or it could be someone, you share a close relationship with.

What If I Need More Information?

That is not an issue.

We appreciate that you are facing big changes in your life and as a result may have more questions.

The NACCC Website has lots of information for you.

You can easily find this on google, or by typing the following link into your web browser -

<https://naccc.org.uk/for-children/>

You Can Contact Us To



01874 611 089



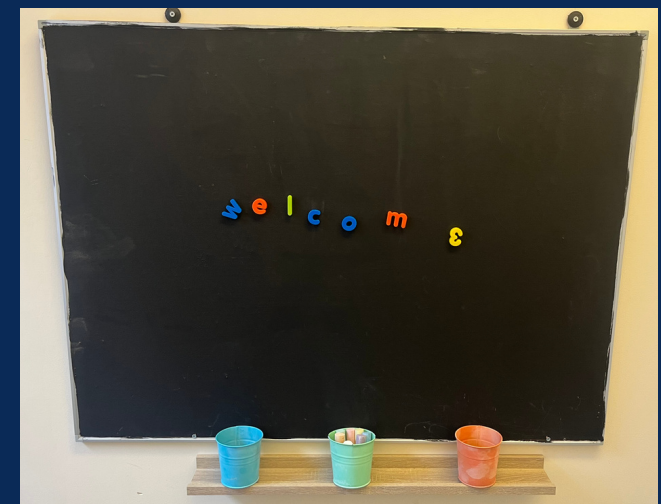
www.timetogethercontactcentre.co.uk



contact@timetogethercontactcentre.co.uk



Childrens Guide



Is There Stuff For Me To Do?



Yes. We hope that you will enjoy your time with us.

We have created an environment where you and your contact adult can meet, talk, play or read together.

If there is something you really enjoy or have a particular interest in, then please let us know.

What If I Am Not Happy?

If you are unhappy tell us.

We will always do our best to help.



What About My Wishes and Feelings?

Please use this space to write down :

- About your wishes and feelings regarding contact with your contact adult
- Any questions you may have for us. Don't be afraid to ask.
- Your Hobbies & Interests

Can I Look Around First?



Of Course.

Before using our service, you will have the chance to have a look around and find out how we will work with you.

What Will It Be Like?

You will have a member of staff who works with your family all the time. This will help you to get to know the people who work with your family.

When you use our service, you will spend time with your contact adult in our contact room. A staff member will also be present.

We usually write some notes about the time you have spent here. That shouldn't worry you though. These notes usually help others when supporting your family.